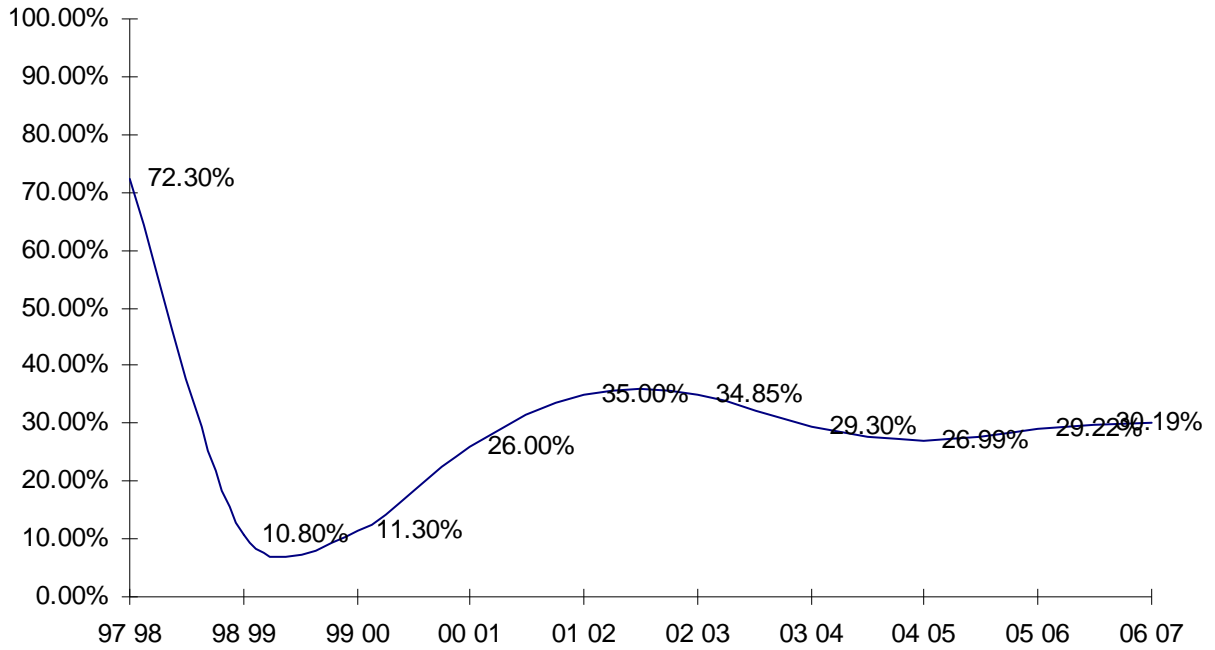


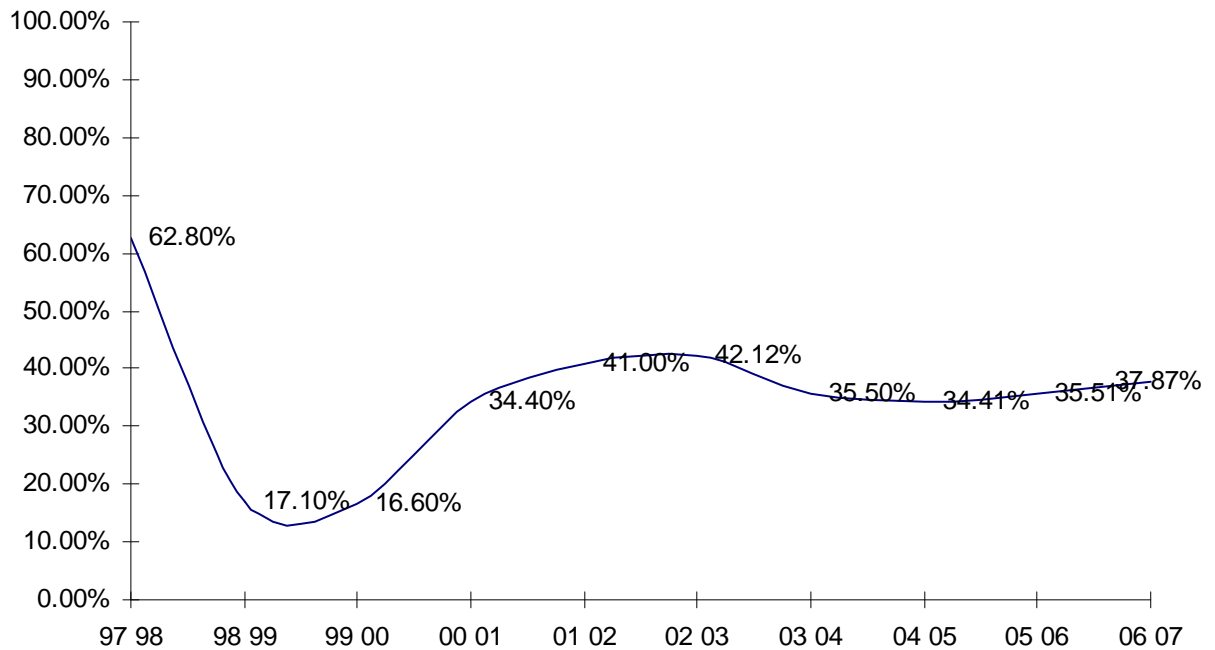
The Department of Housing & Residential Life
Longitudinal Quality of Life Survey
1997-1998 through 2006-2007
Prepared by Ron Thompson, Assistant Director of Residential Life
July, 2007

Safety

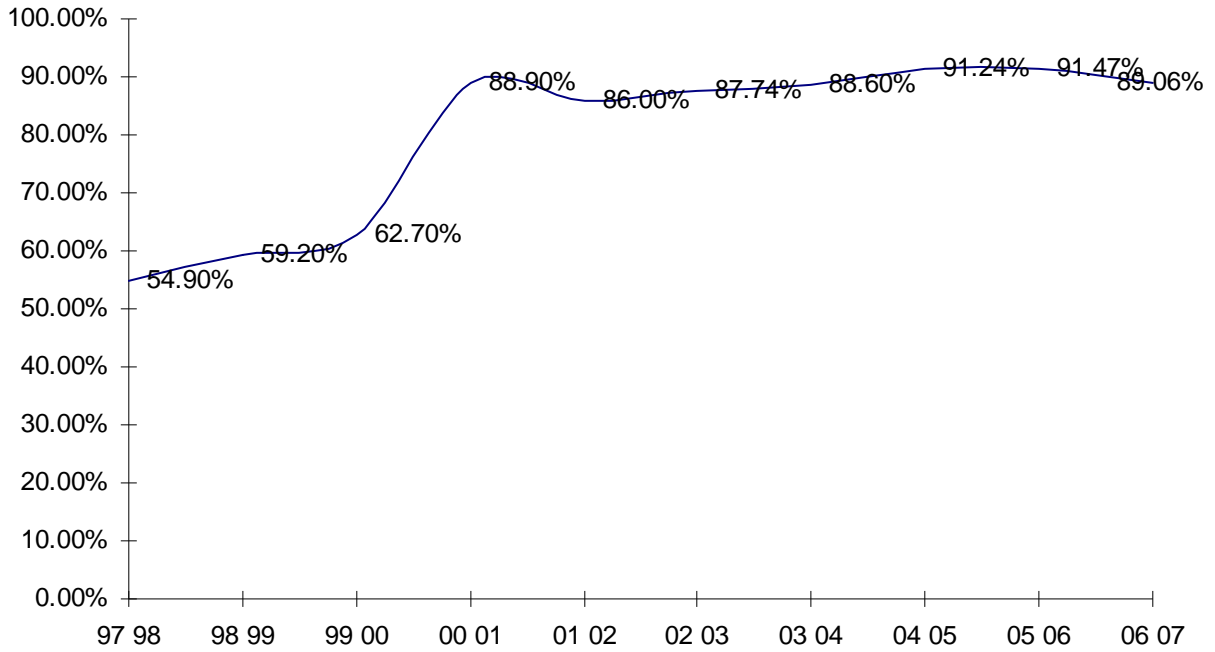
I am concerned about the misuse of alcohol in Housing.



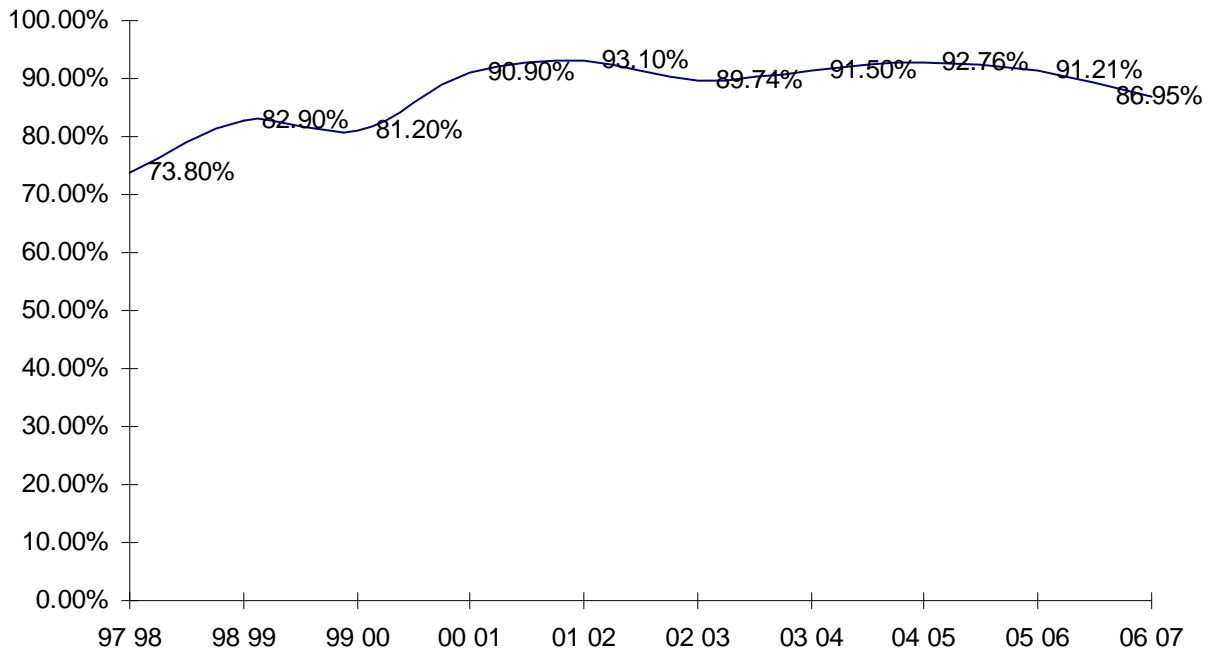
I am concerned about the misuse of illegal drugs in Housing.



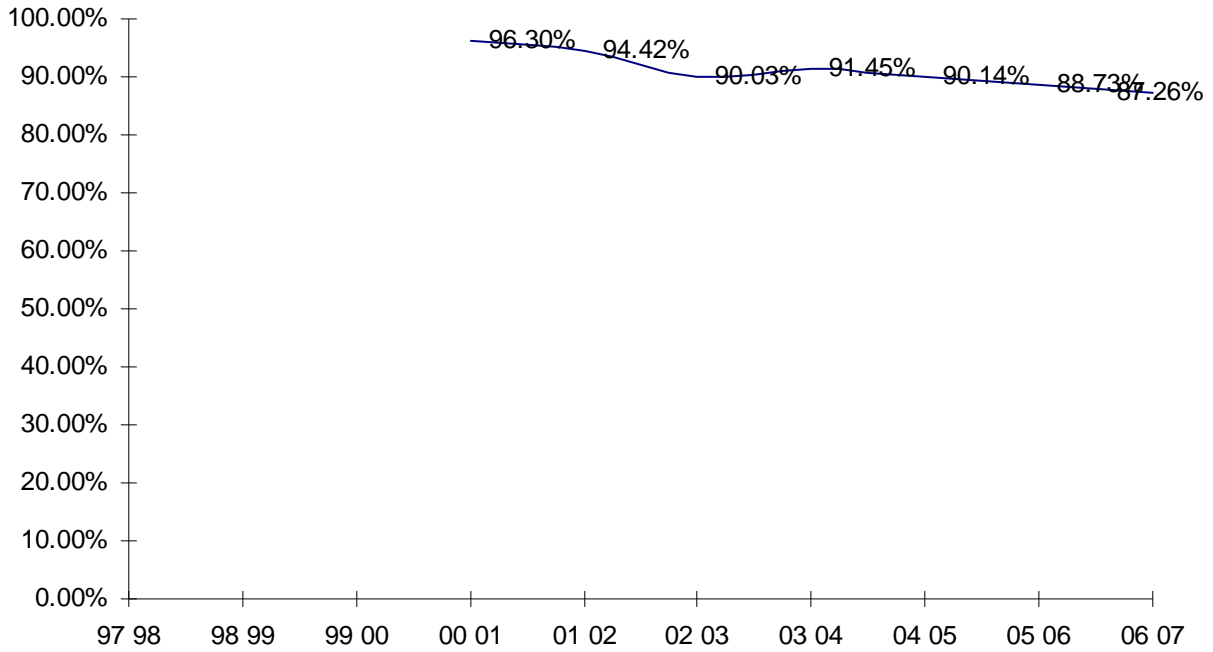
Policies are enforced in my living community.



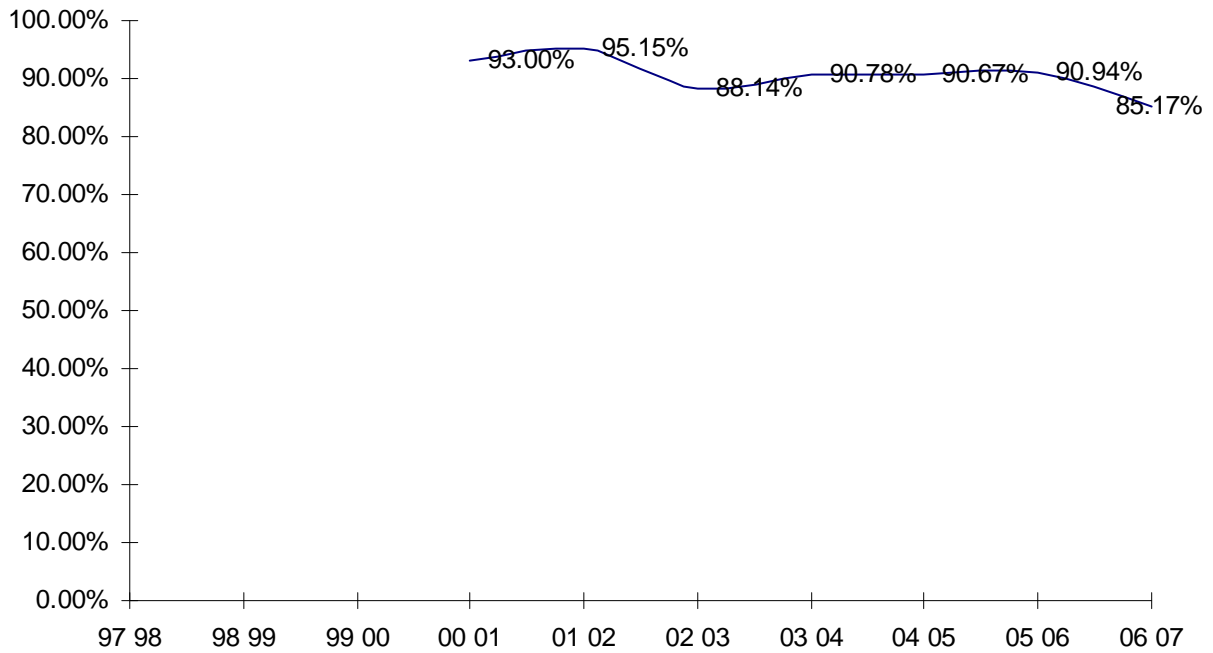
I feel safe inside my residence hall.



I feel safe right outside my residence hall.

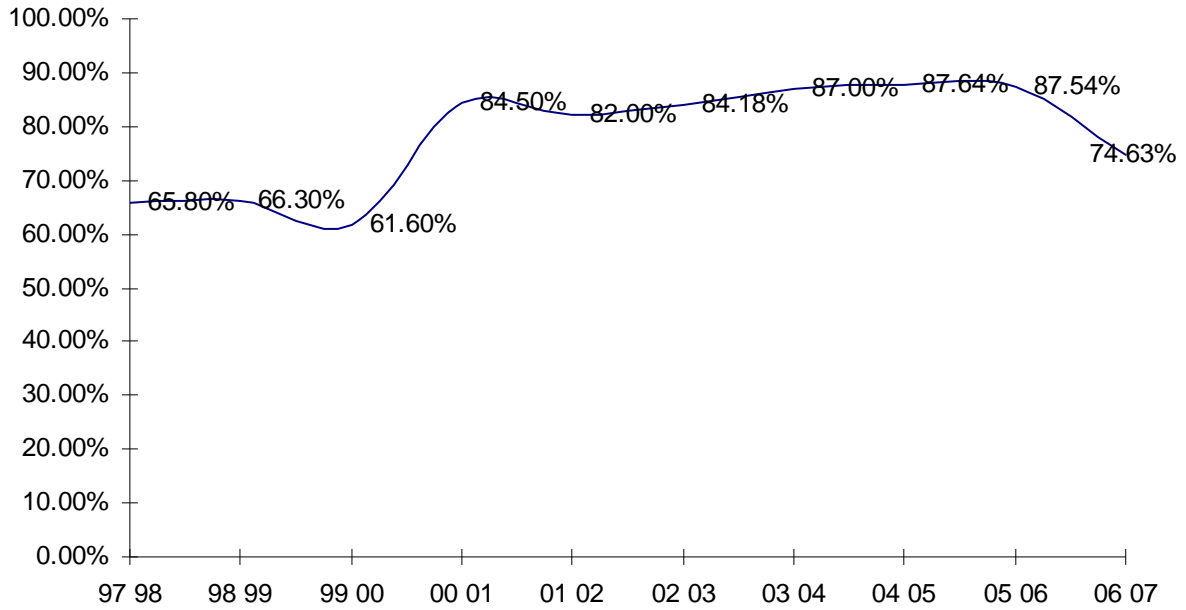


I feel safe on campus.

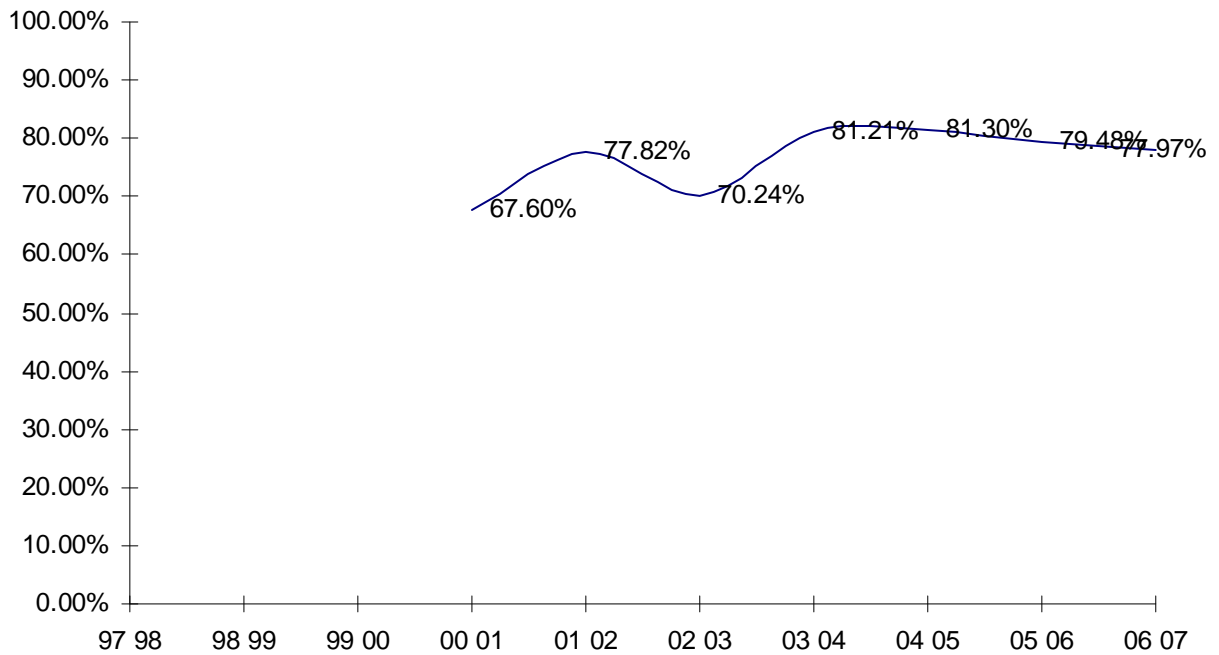


Community

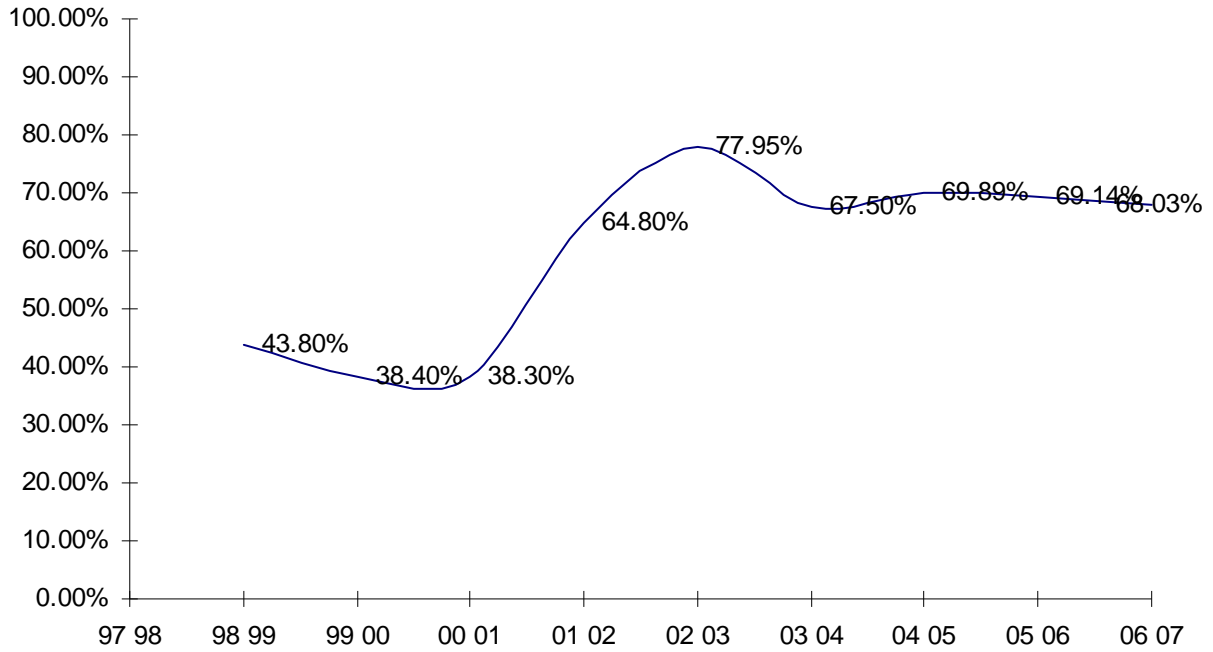
My roommate(s) and I respect one another's rights.



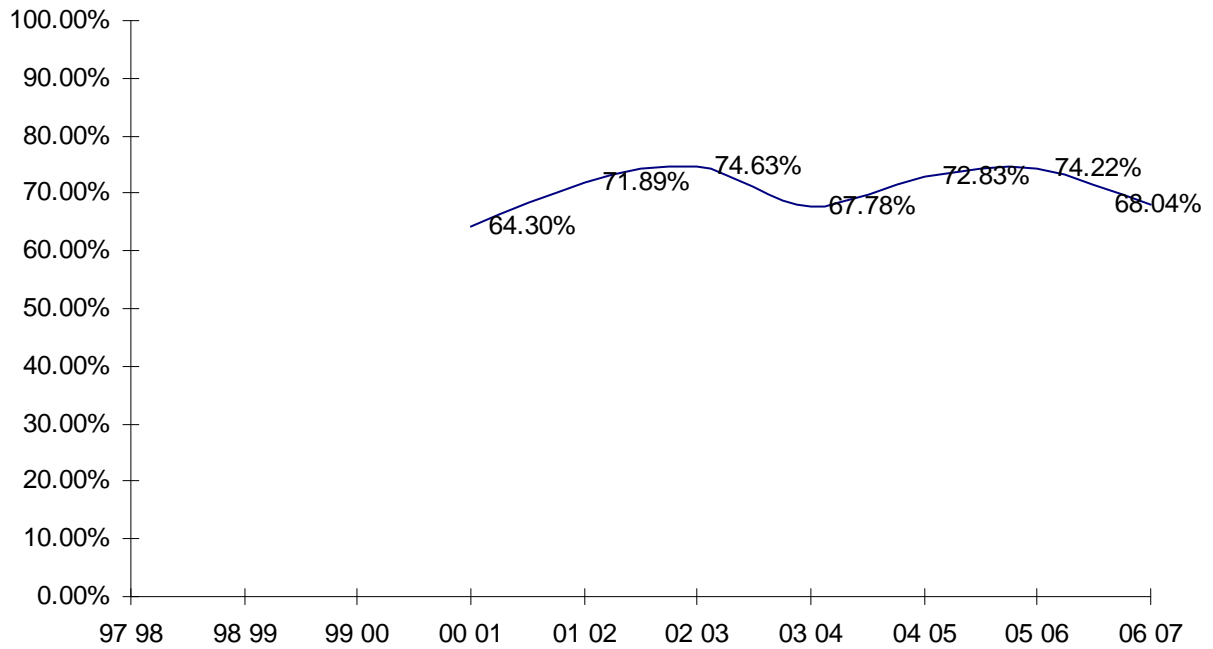
Residents respect their living environment.



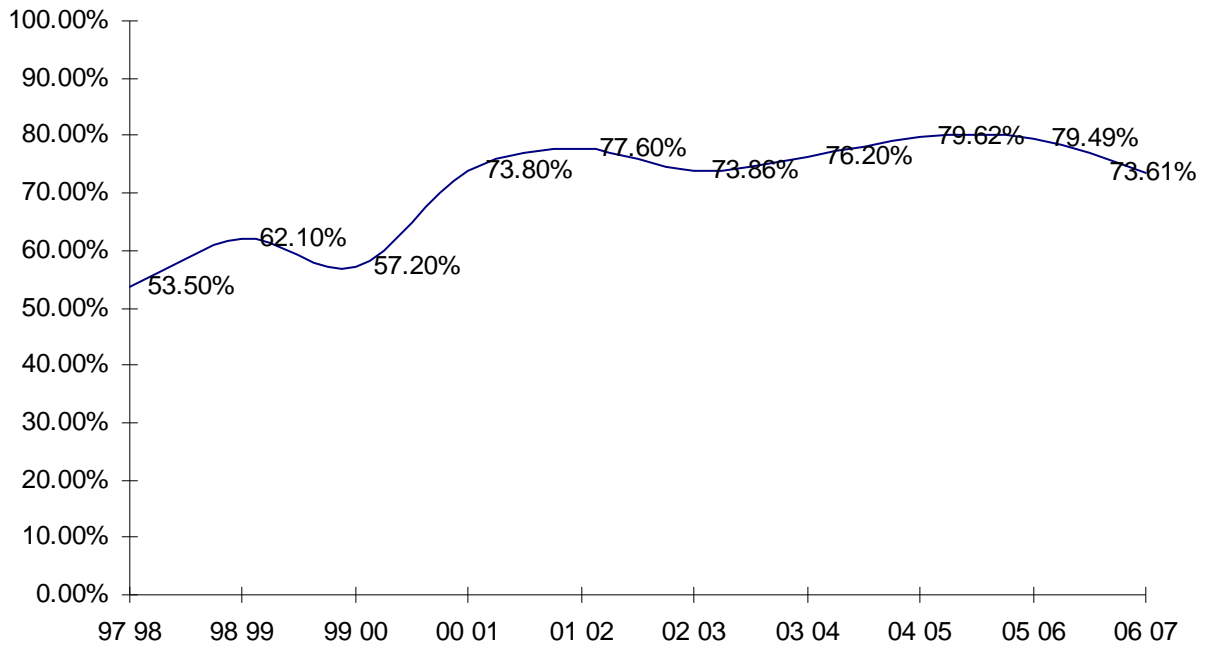
I am familiar with Hall/Village Council.



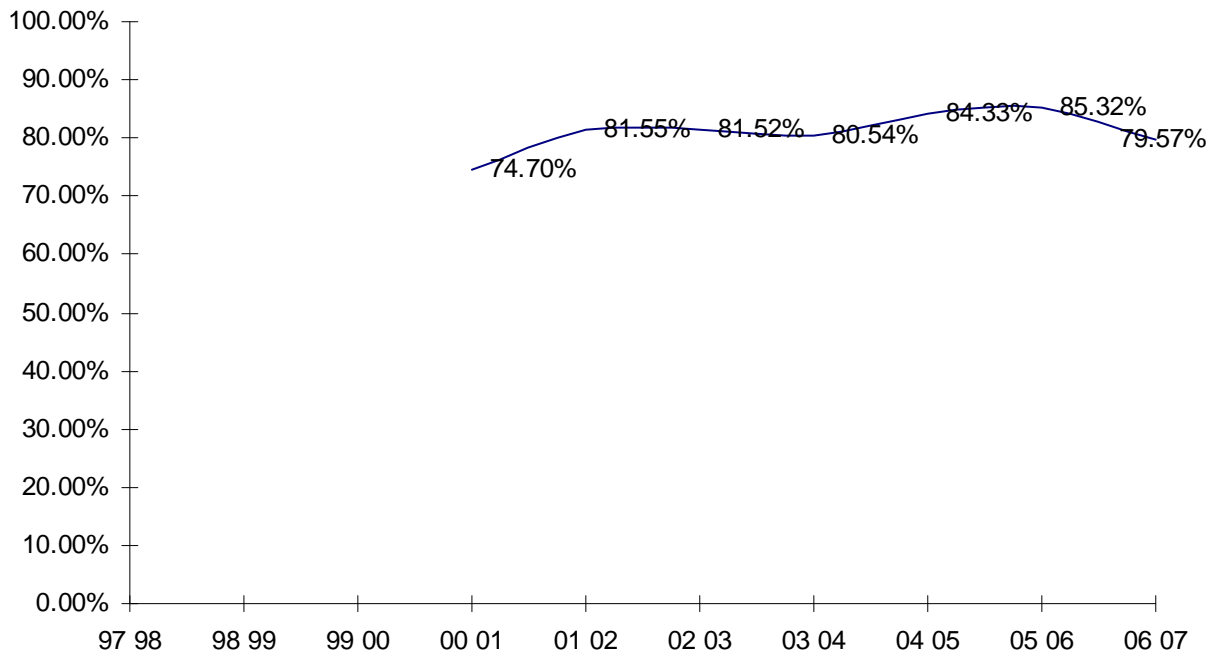
A sense of community exists on my floor.



A sense of community exists in my building.

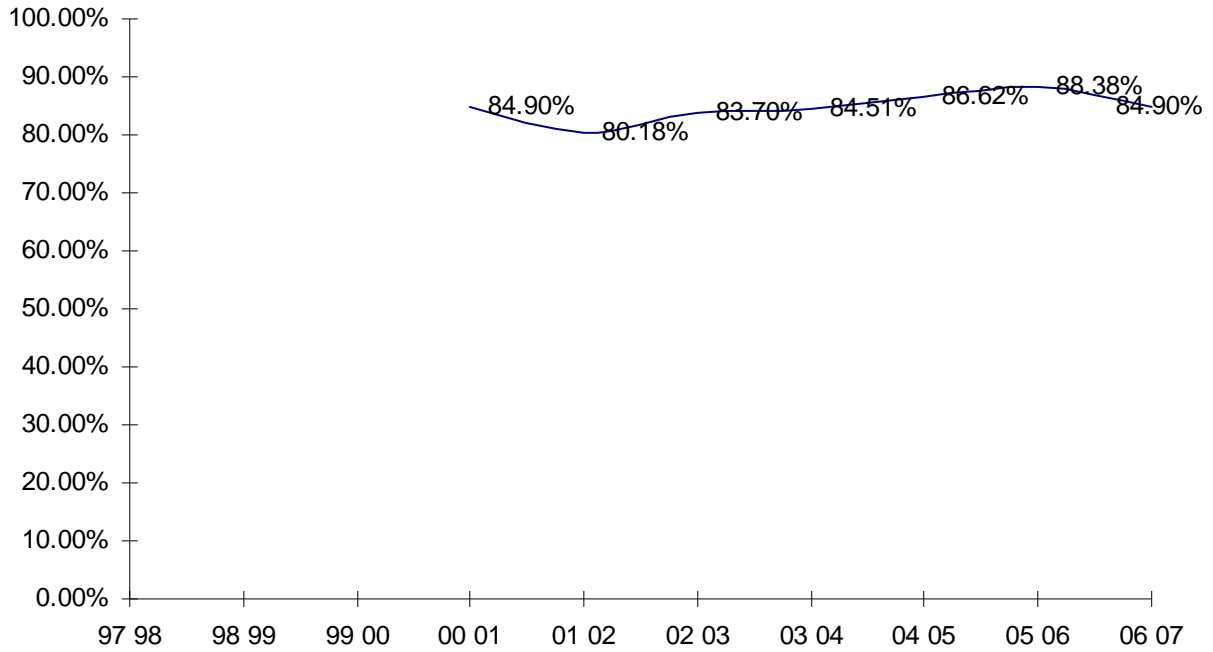


Living on campus has helped my orientation to FIU and made me feel like I belong.

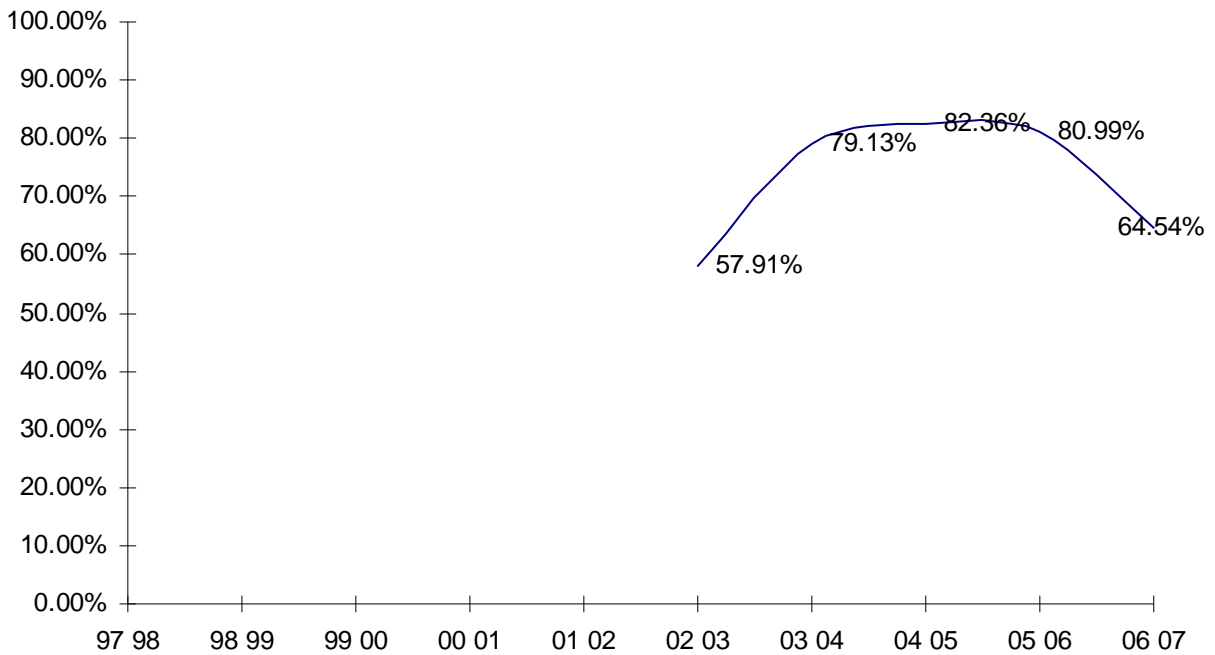


Learning

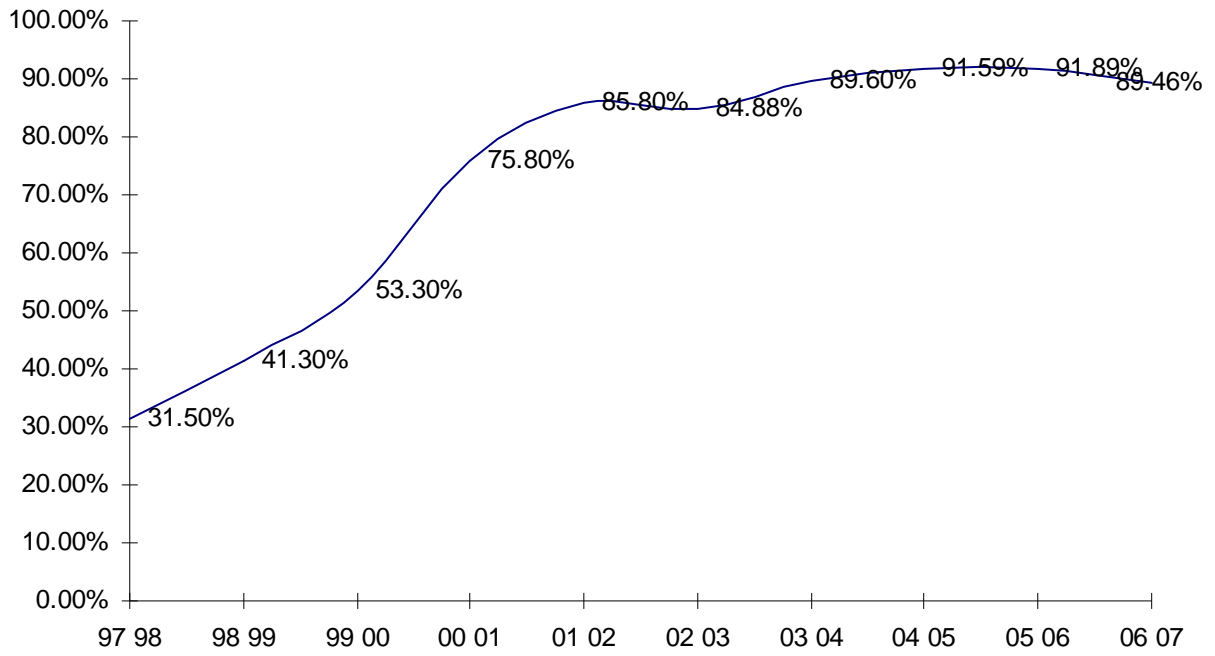
The staff has provided interesting social and educational programs.



I am aware of the academic resources provided.

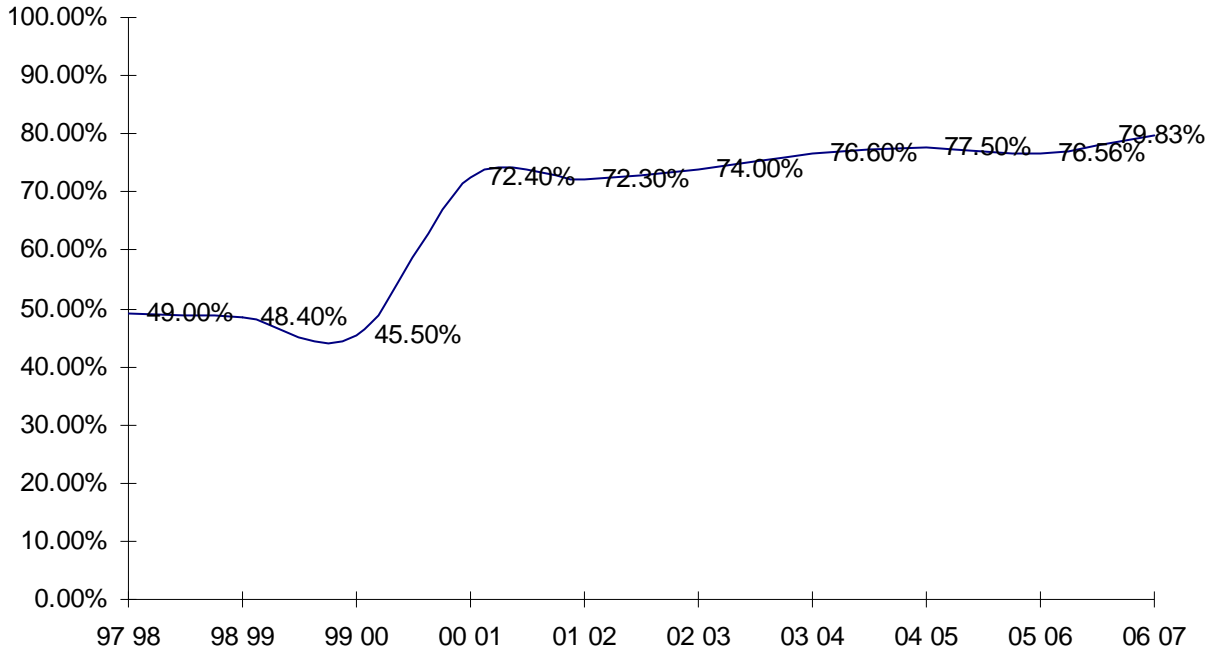


The residence hall staff encourages academic success.

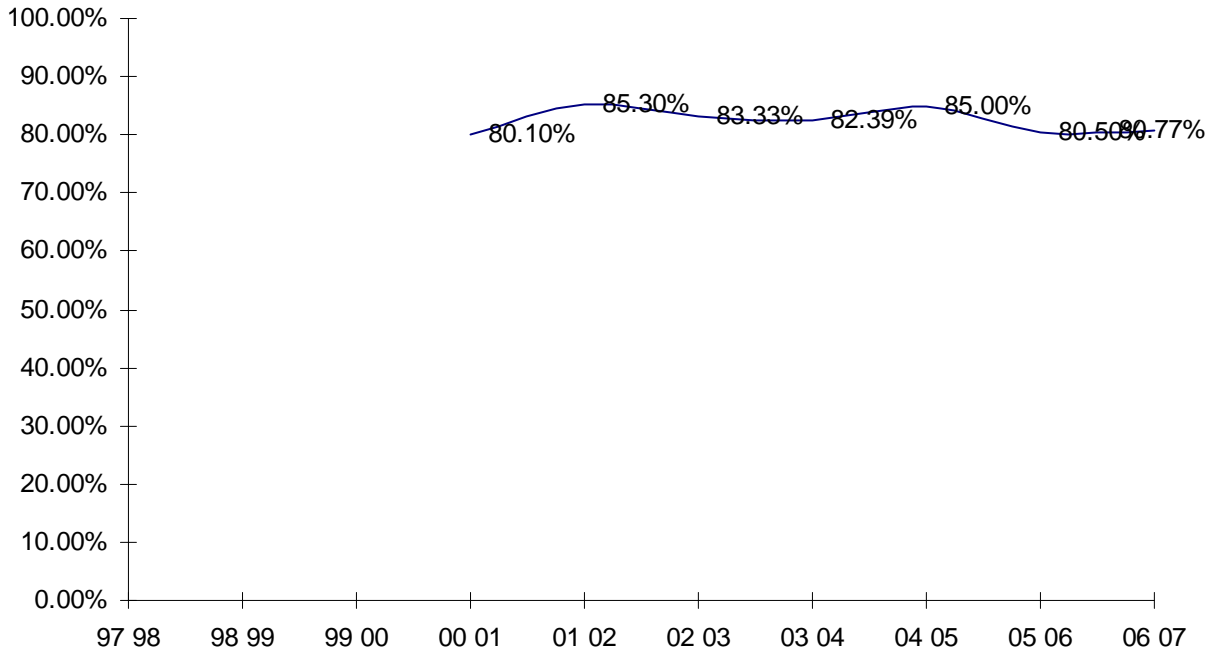


Facilities & Operations

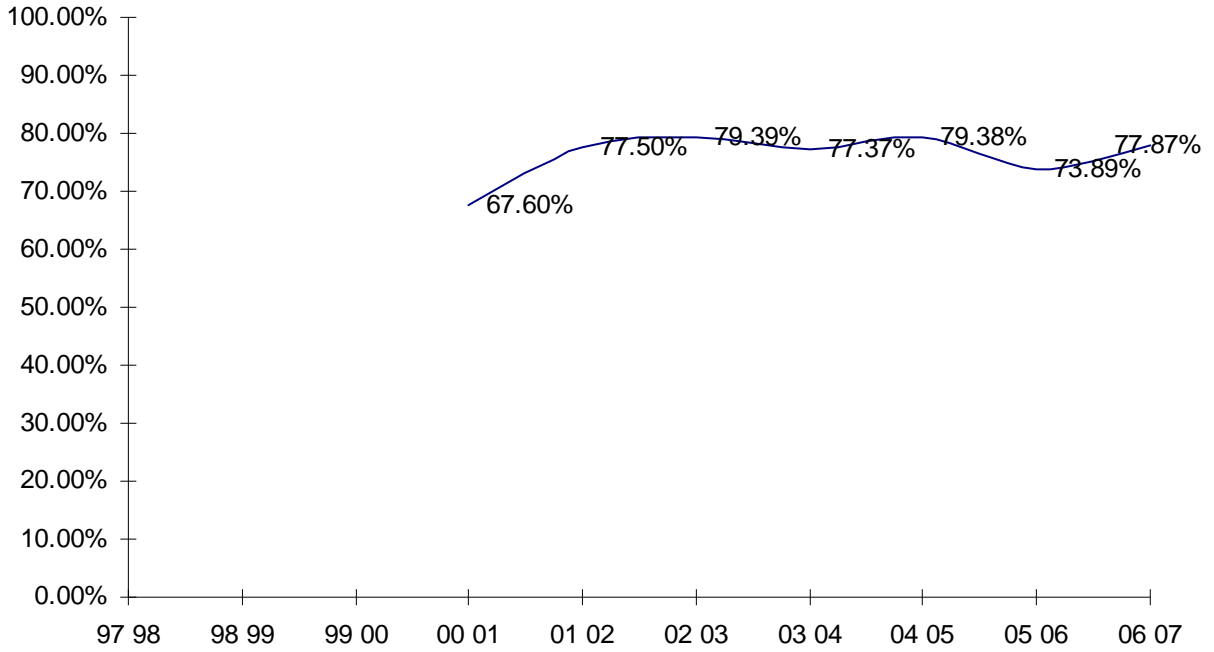
I am satisfied with the pest control service provided.



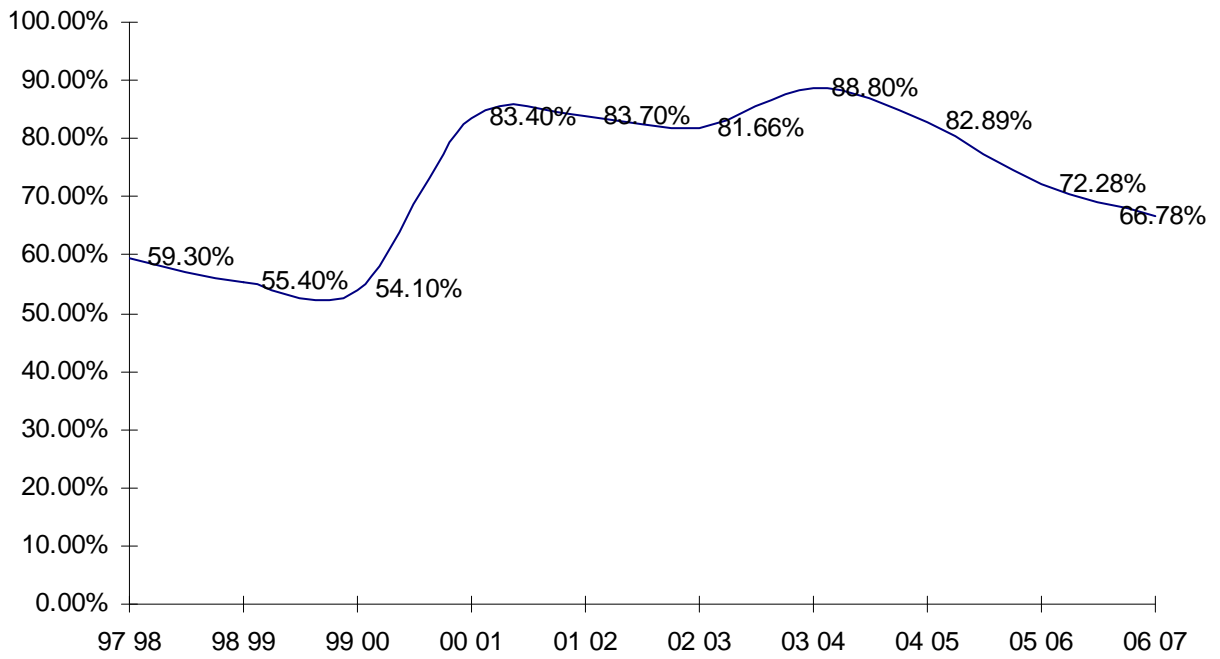
Common areas are kept clean during the week.



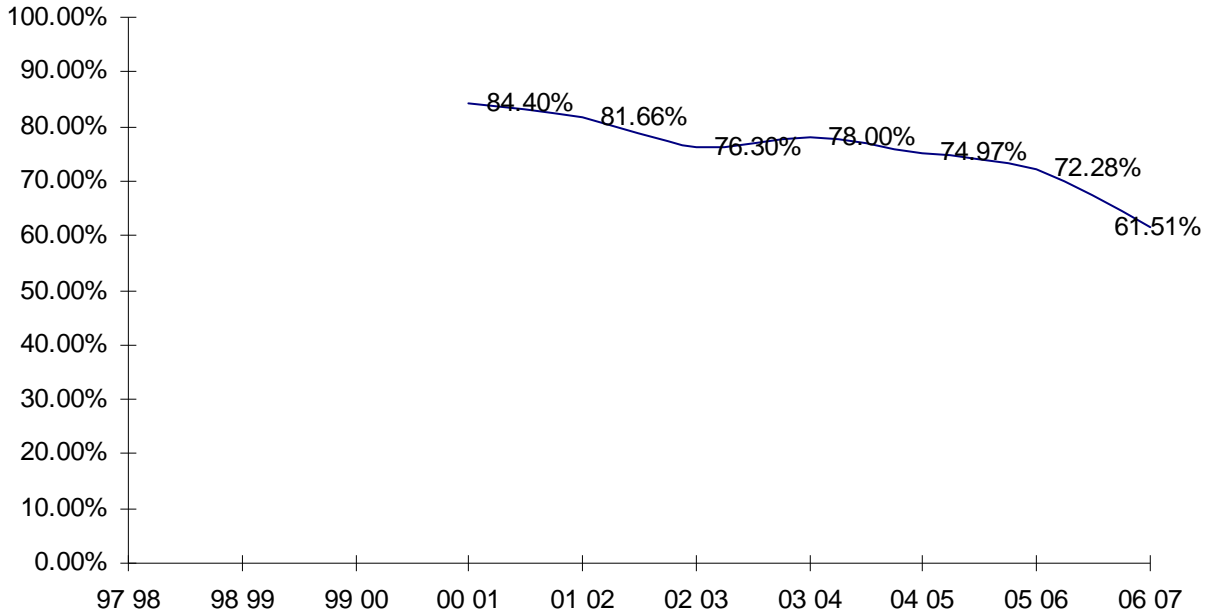
Common areas are kept clean during the weekend.



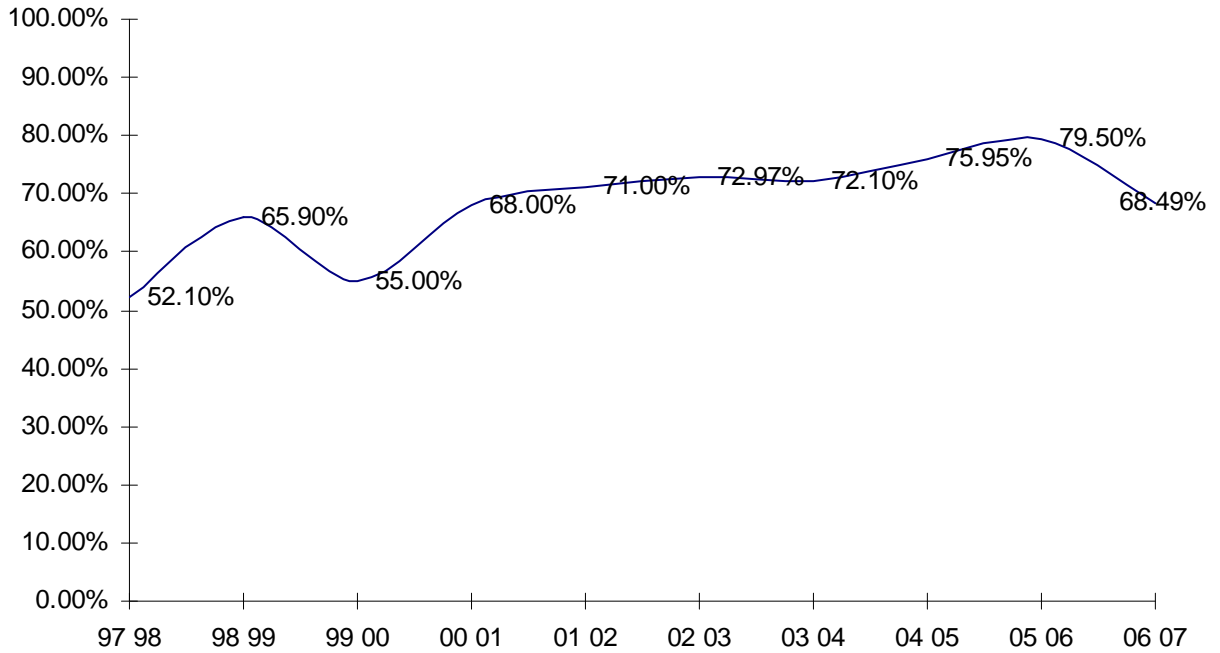
Maintenance work orders are resonded to in a timely manner.



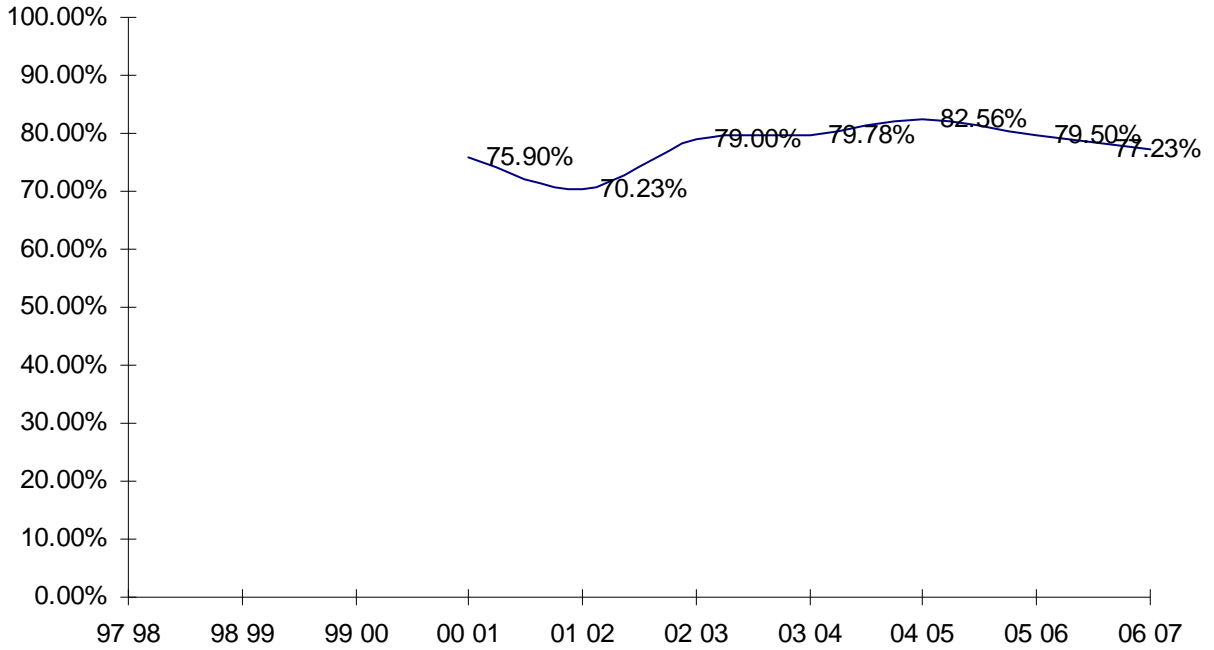
When my work orders cannot be completed, I am given a reason and a completion deadline.



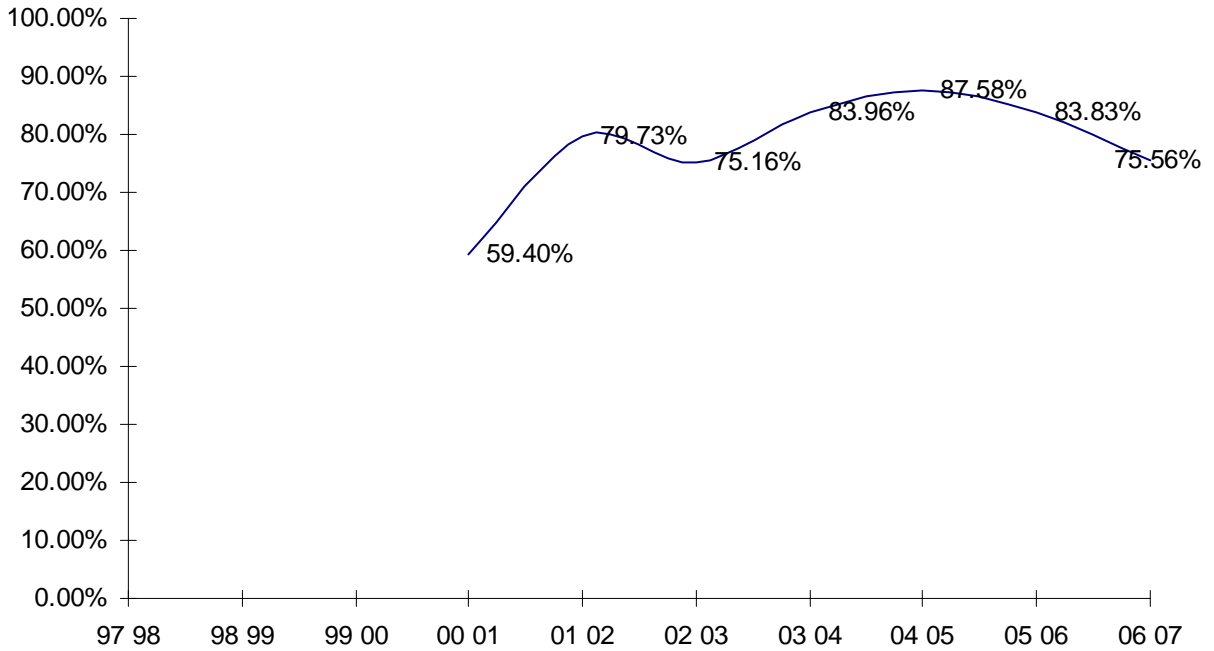
The laundry machines provide adequate service to students.



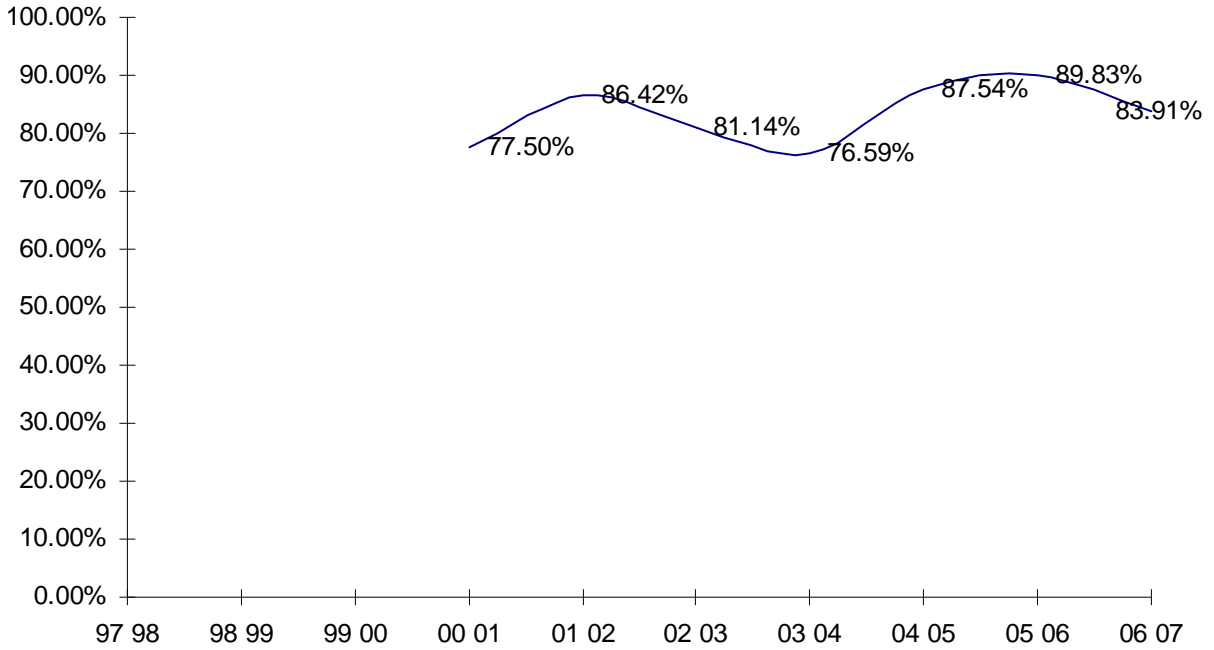
The vending machines provide adequate service to students.



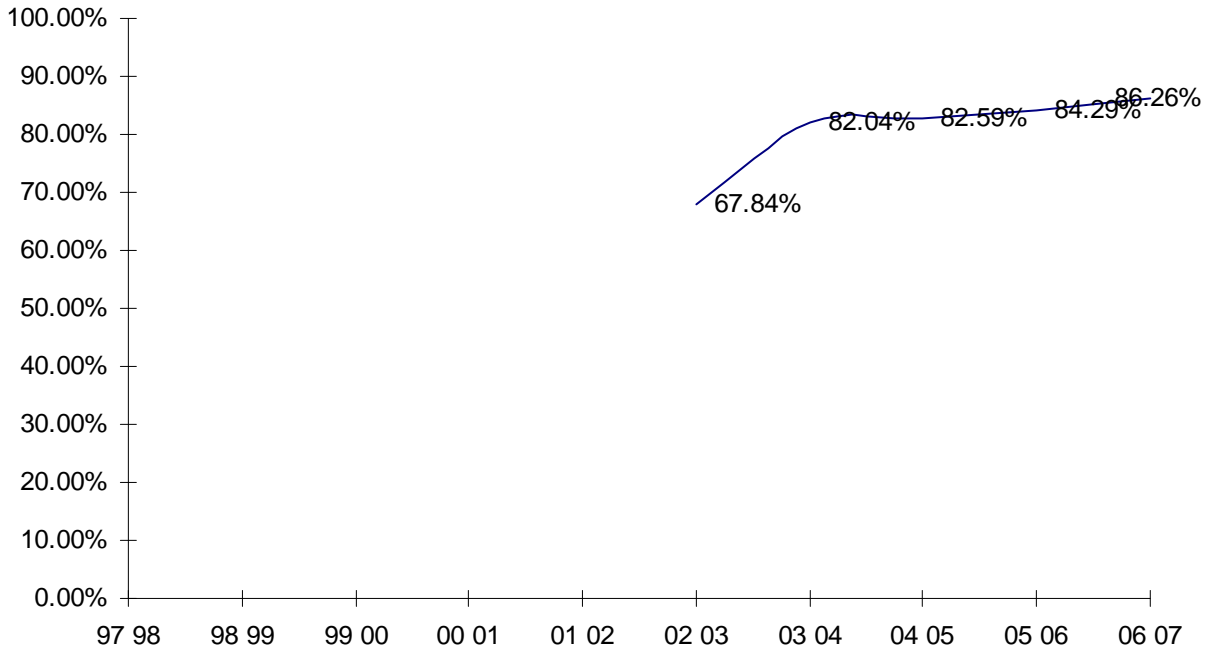
I am satisfied with the telephone service provided.



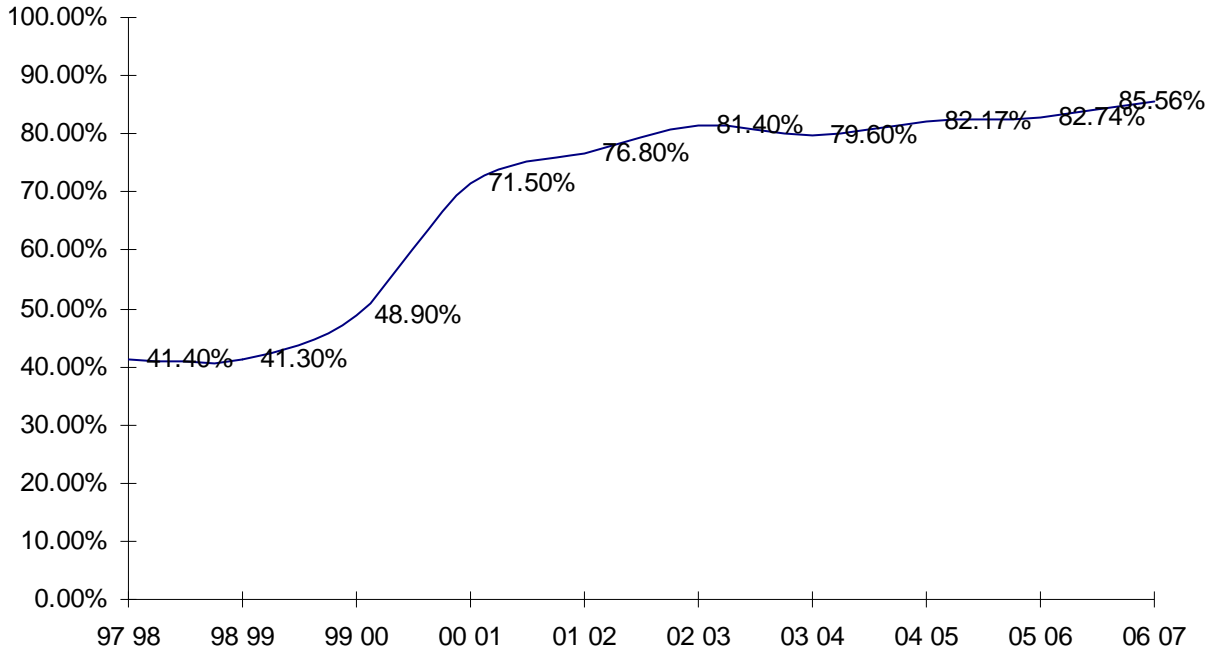
I am satisfied with the television cable service provided.



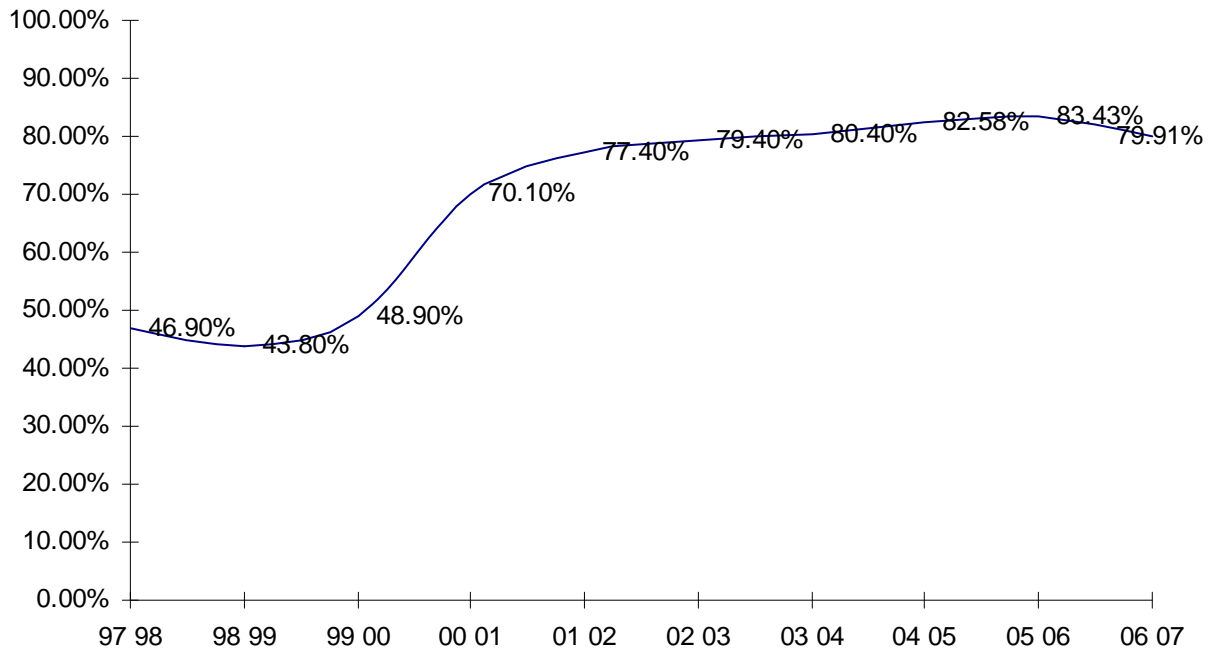
I am satisfied with the computer network services provided.



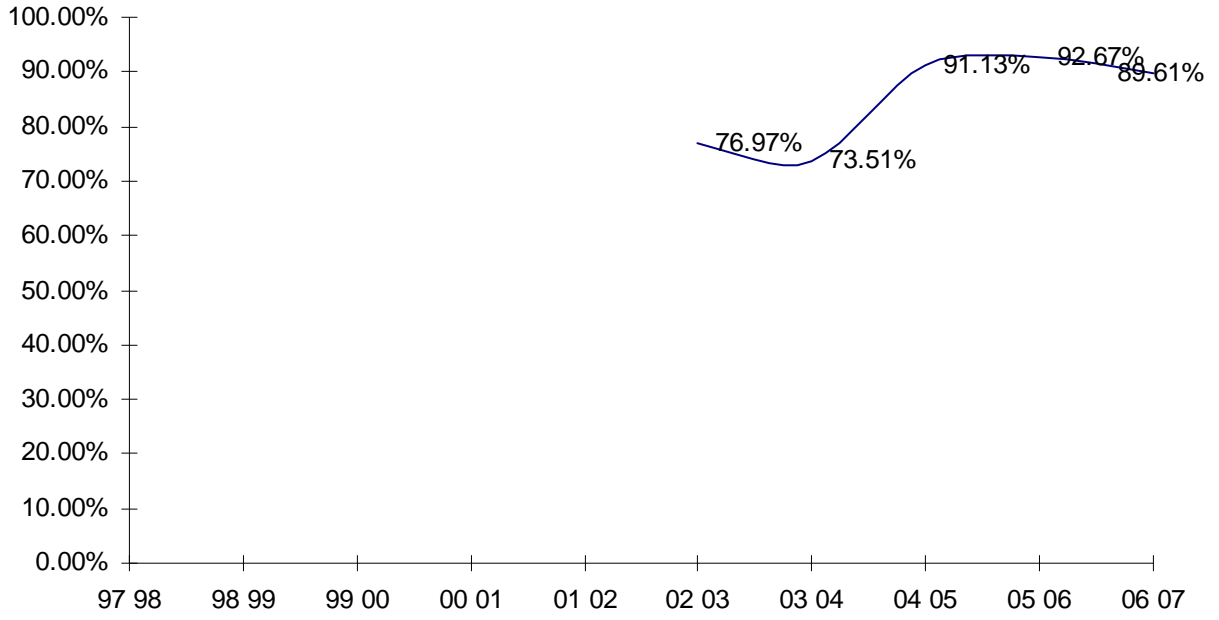
There exists adequate study space in my housing area.



There exists adequate recreation space in my housing area.

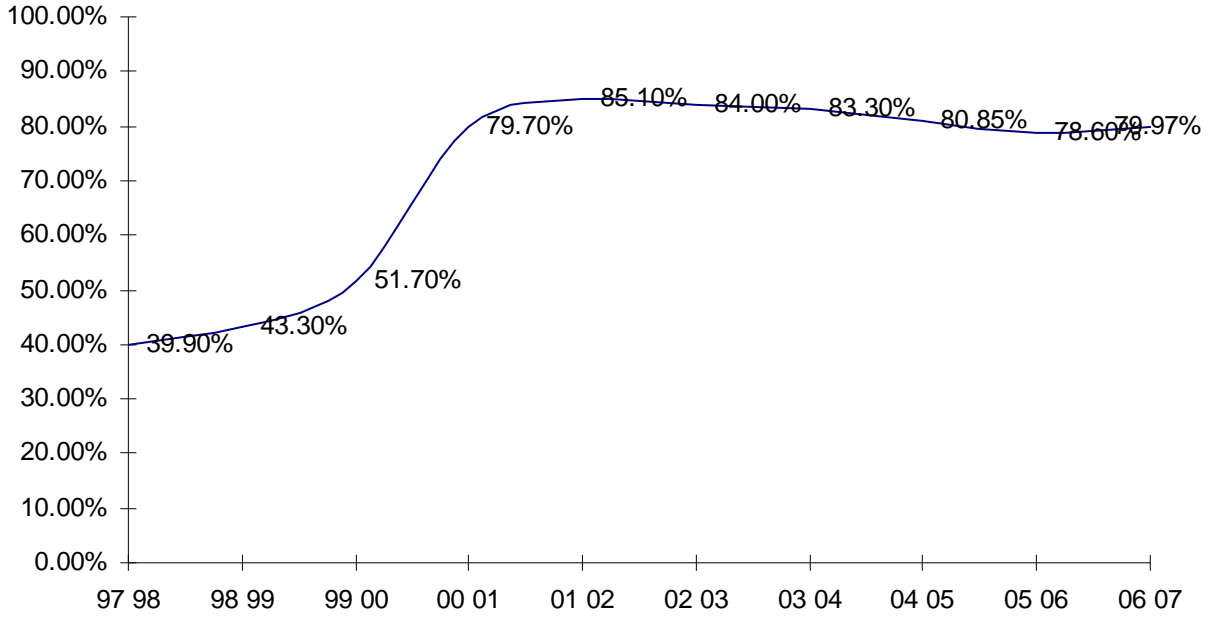


Housing and Residential Life provides adequate information regarding hurricane procedures.

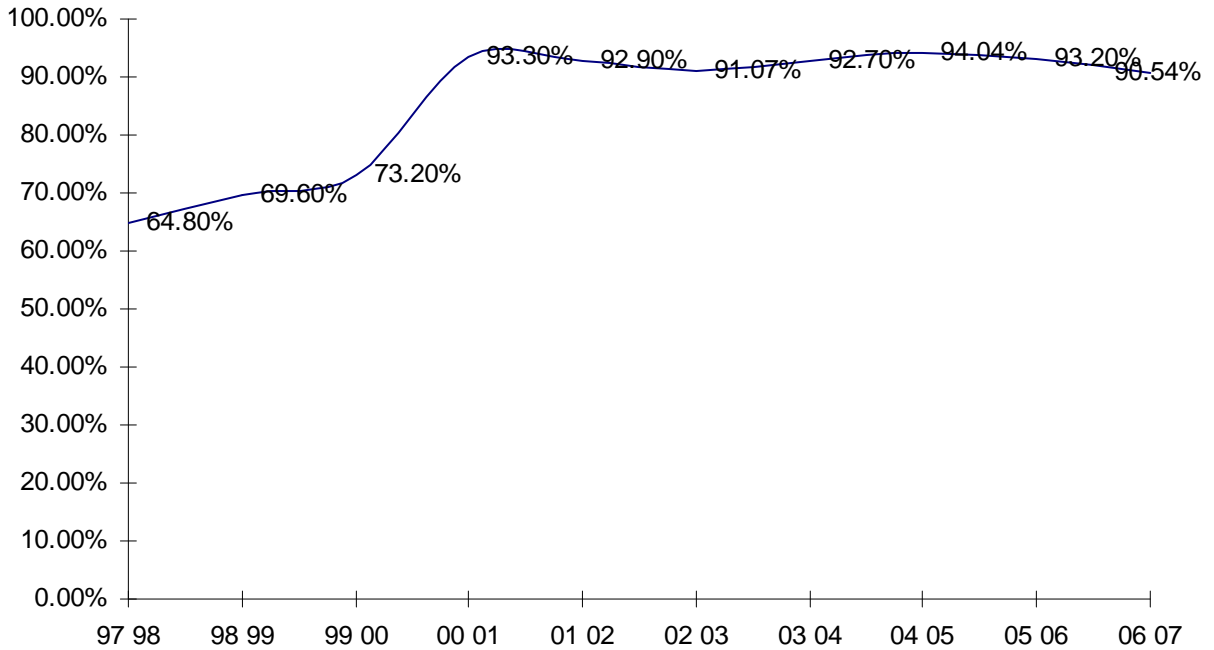


Staff

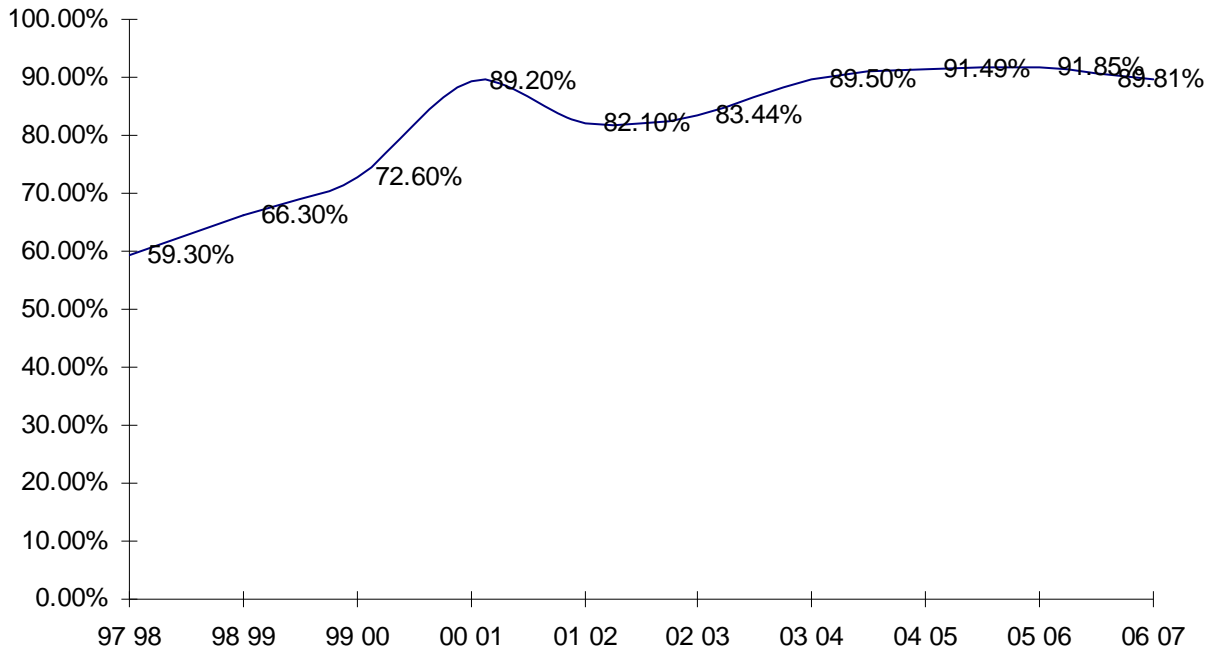
The staff in the main Housing office in UP Towers (where contracts/bills are processed) is courteous and helpful.



The RAs in my area are courteous and helpful.

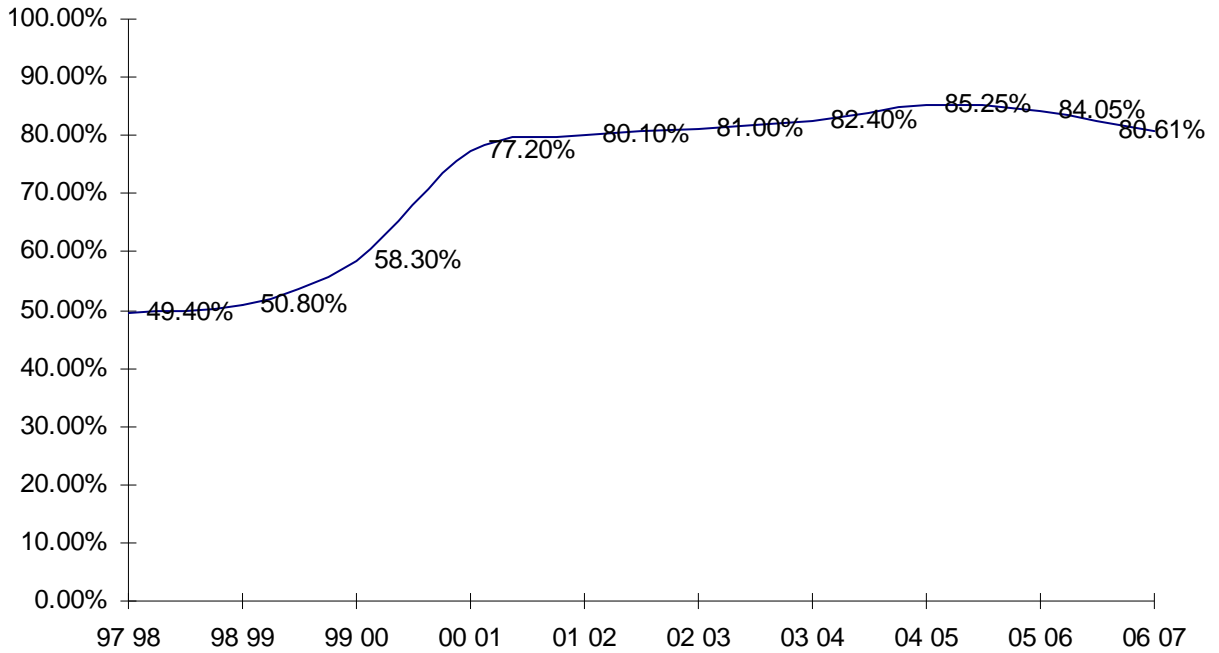


The Desk Assistants are courteous and helpful.

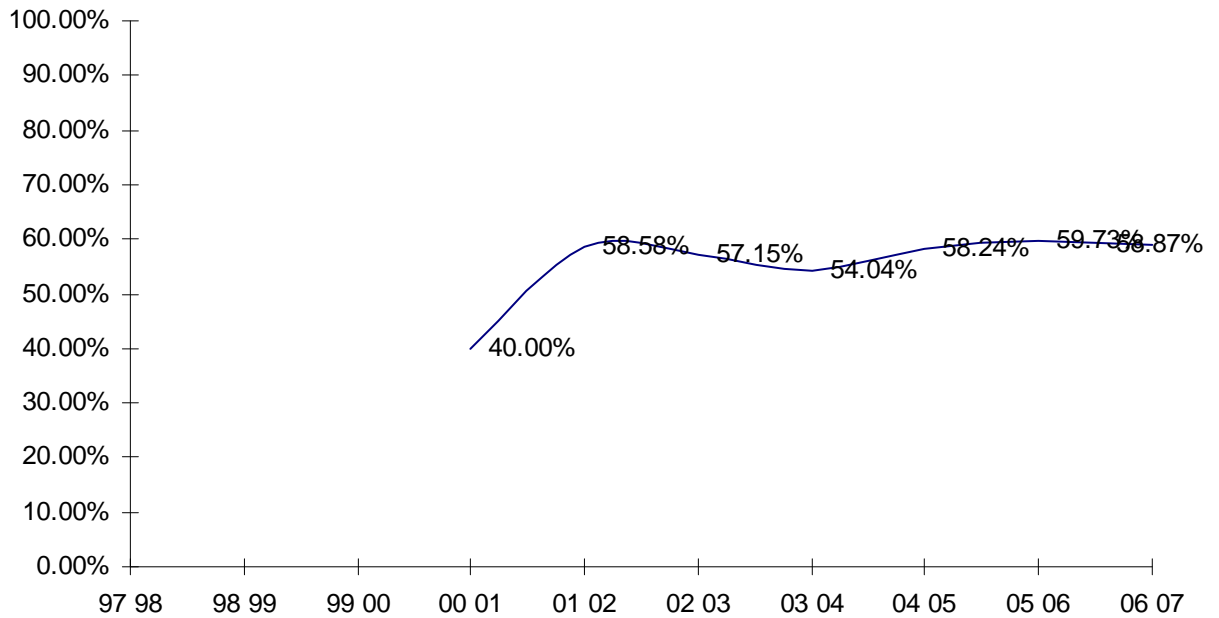


Overall Satisfaction

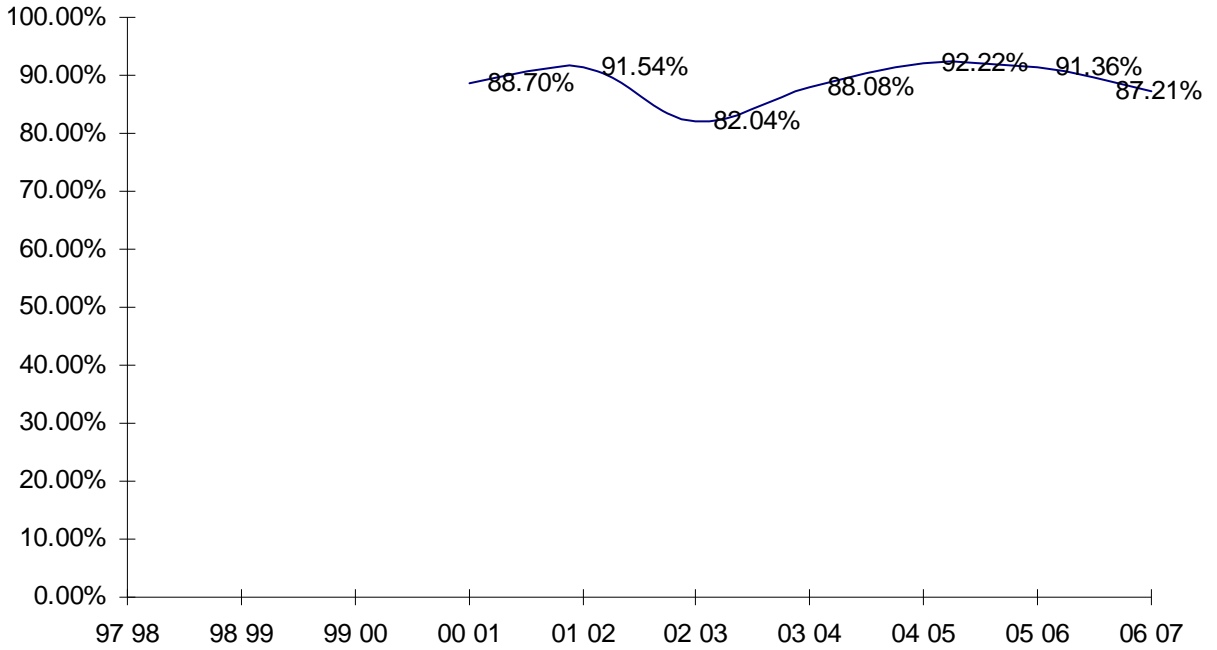
I am satisfied with my housing accommodations.



I believe the cost of housing is a good value, considering the services and amenities included.



In general, I have been satisfied with my on-campus living experience.



I would recommend on-campus housing to a friend.

